APS (Agile Pro Solution) headquartered in the USA with a local office in Skopje is looking for an **IT Manager.** Here at APS, we believe that once you have the right skills and motivation to be successful you will be a great fit for the team.

**Job Summary:**

Provide technical assistance to all computer system users. Resolve computer problems and provide assistance concerning the use of computer hardware and software. The working hours for this position are from **2 pm** till **10 pm.**

**Responsibilities:**

* Install and perform minor repairs to hardware, software, and peripheral equipment.
* Oversee the daily performance of computer systems.
* Set up equipment for employee use, performing or ensuring proper installation of cable, operating systems, and appropriate software.
* Develop training materials and procedures, and/or train users in the proper use of hardware and software.
* Refer major hardware or software problems or defective products to vendors or technicians for service.
* Modify and customize commercial programs for internal needs.
* Confer with staff, users, and management to establish requirements for new systems or modifications.
* Set up the IT infrastructure of the company.

**Minimum requirements:**

* Excellent knowledge and hands-on experience with computer systems of at least 3 years, ideally gained in an international services provider company.
* Ability to deal with hardware and software issues related to IT support.
* Advanced knowledge of spoken and written English.
* Strong analytical and problem-solving skills.
* High attention to details.
* Energetic person with a high sense of accountability, able to work without direct supervision under challenging circumstances.
* Cybersecurity experience will be a big plus.

Our biggest assets are our employees and our organizational culture. We strive to create an environment where people will feel valued and rewarded.

 We are an equal employer, and we welcome everyone matching the experience and skills to apply.

\*NOTE: Only the most suitable candidates will be contacted.