
Position: Risk Officer & Quality Control**Main responsibilities and duties:**

- Analyze daily, weekly, and monthly risk parameters, providing actionable proposals for improved risk monitoring and management.
- Prepare and present monthly risk reports to management.
- Collaborate with departments to assess, mitigate, and optimize risk and process efficiency.
- Manage customer complaints and oversee the complaint handling system.
- Define and enforce internal control standards and documentation procedures.
- Conduct regular evaluations and field visits to ensure service quality and compliance.
- Monitor departmental performance and provide actionable feedback.
- Support process improvements to align with corporate goals and optimize operations.
- Handle ad-hoc data analysis and other duties as assigned.

What we offer:

- Attractive salary;
- Professional and career development;
- Positive and friendly atmosphere in our offices.

Required Qualifications:

- Fulfill the requirements of the National Bank of the Republic of Macedonia
- Proven experience in the field of risk management.
- Excellent knowledge of the English language.
- University education relevant to the position.
- Relevant trainings.

Interested candidates can apply by sending their CV to hr@monetaks.com. Please include the title of the position you are applying for in the subject line: "Risk Officer and Quality Control."

Note: Only shortlisted candidates will be contacted.