

We are seeking highly motivated and detail-oriented individuals to join our dynamic team in operational services within the travel industry. We have openings for Customer Support Representatives who will play a crucial role in our organization.

CUSTOMER SUPPORT REPRESENTATIVE

Main responsibilities:

- Provide exceptional service by managing individual and group bookings
- Registration and management of customers
- Close communication with customers
- Managing payments and invoices
- Participation in development and innovation

Qualifications:

- Excellent written and verbal communication skills in English
- General computer skills
- Previous working experience in a hotel or travel agency will be considered an advantage
- Excellent customer service and good interpersonal skills
- Knowledge of hotel systems or GDS systems is a plus

What we offer:

- Competitive salary
- Shift work from Monday to Sunday
- On-site working
- Private healthcare insurance
- A fun work environment where many strong personalities thrive
- Possibility for personal and professional growth

If this opportunity aligns with your career aspirations, we welcome you to apply and be part of our team. Please send your CV to frosinag@godo.is to express your interest.