



We are seeking highly motivated and detail-oriented individuals to join our dynamic team in operational services within the travel industry. We have openings for Customer Support Representatives who will play a crucial role in our organization.

CUSTOMER SUPPORT REPRESENTATIVE

Main responsibilities:

- Deliver exceptional service by overseeing individual and group bookings
- Handle customer registration and management
- Maintain close communication with customers
- Manage payments and invoices
- Contribute to development and innovation initiatives

Qualifications:

- Proficient in both written and spoken English with excellent communication skills
- Competent in general computer usage
- Previous experience in the hotel or travel agency sector is an advantage
- Demonstrates excellent customer service abilities and strong interpersonal skills
- Familiarity with hotel systems or GDS systems is a bonus

What We offer:

- Competitive salary
- Shift-based work schedule
- Private healthcare insurance
- A vibrant and enjoyable work environment where diverse personalities thrive
- Opportunities for personal and professional growth

If this opportunity aligns with your career aspirations, we welcome you to apply and be part of our team. Please send your CV to kristina@godo.is to express your interest.