

## We're not looking for perfect people.

## We just aim to be the right team for you.

Webhelp is where you come to make change happen. When you join us, you are encouraged to design your own career. Hone your digital communications skills. Take your German fluency to the next C level. Make your workflow faster with trailblazing tools. Or navigate exciting career paths in Sales, Business, and Tech while being the voice of the world's most admired brands.

## Client Adviser – German

If you speak fluent German and you're looking for an exciting new role, this could be the ideal role for you. Webhelp is seeking for full-time Inbound Client Advisers in Skopje, and the role comes with a salary of 49,360MKD net plus excellent benefits. Webhelp works on a rotational shift basis Monday to Saturday, 7 am to 10 pm, and contracts are based on 40 hours per week.

In this flexible working and collaborative Adviser job, you'll be part of an inclusive team working in a supportive and electric environment. You will be rewarded for proactively delivering exceptional customer service and taking the time to understand the needs of each customer, providing service excellence every step of the way.

## To succeed in this role, you will require the following:

- To speak German fluently
- Customer service experience, ideally Inbound Adviser experience
- The ability to work in a customer-driven environment
- High motivation with the ability to achieve and exceed targets
- Excellent communication and listening skills

## In return for your skills, empathy, and commitment, we're offering:

- A salary of 49,360MKD net plus bonuses from the first day of work
- Clear career path and development opportunities with additional earning potential
- K15 paid after 6 months
- Referral bonus
- Recognition awards and events and an inclusive culture

Please take this opportunity to join our collaborative team of game-changers today and apply for this German Client Adviser job in Skopje.

Webhelp is a fun-loving global community of more than 100,000 passionate people who work across 160 locations in over 50 countries delivering exceptional customer experiences for some of the world's leading brands.