

We are looking for an IT Specialist (On site - Skopje)



Your tasks:

- Processing inquiries and malfunction reports from employees in the areas of hardware and software
- Supporting employees via telephone, e-mail or remote mode
- Creating, processing and resolving IT tickets in compliance with defined processes

Your profile:

- You are IT-savvy and have solid knowledge of the use of PCs
- Excellent communication skills (English B2 required)
- You have a quick grasp and think analytically
- Accurate, independent and solution-oriented way of working
- Very high reliability and ability to work in a team