

The following position is opened: Customer Service Representative!

Responsible for acting as a liaison between customers and companies. Assists with complaints, orders, errors, account questions, billing, cancellations and other queries.

PRIMARY RESPONSIBILITIES: Resolve customer complaints via phone, email, mail, or social media. Use telephones to reach out to customers and verify account information. Greet customers warmly and ascertain problem or reason for calling. Cancel or upgrade accounts. Assist with placement of orders, refunds, or exchanges. Advise on company information.

Applicants should send their CV in English language to employment@moneymax.mk