

Position: Risk Officer & Quality Control

About us

At MONETA, we're not just another financial institution – we're leaders in Macedonian financial world. Our main office is based in the vibrant city of Skopje, we specialize in delivering top-notch financial services as a leading non-bank financial institution (NBFI). Licensed and regulated by the Central Bank of Macedonia and MoneyGram International, MONETA is your trusted partner for continuous money transfers and payment services across Macedonia. Our extensive network of agents ensures convenience and accessibility for our valued customers throughout the region.

We are looking for a dedicated, professional, and motivated colleague to join our Risk & Quality Assurance Department at Moneta Macedonia.

Main responsibilities and duties:

- Analyze daily, weekly, and monthly risk parameters, providing actionable proposals for improved risk monitoring and management.
- Prepare and present monthly risk reports to management.
- Collaborate with departments to assess, mitigate, and optimize risk and process efficiency.
- Manage customer complaints and oversee the complaint handling system.
- Define and enforce internal control standards and documentation procedures.
- Conduct regular evaluations and field visits to ensure service quality and compliance.
- Monitor departmental performance and provide actionable feedback.
- Support process improvements to align with corporate goals and optimize operations.
- Handle ad-hoc data analysis and other duties as assigned.

What we offer:

- Attractive salary;
- Professional and career development;
- Positive and friendly atmosphere in our offices.

Required Qualifications:

- Fulfill the requirements of the National Bank of the Republic of Macedonia
- Proven experience in the field of risk management.
- Excellent knowledge of the English language.
- University education relevant to the position.
- Relevant trainings.



Interested candidates can apply by sending their CV to hr@monetaks.com. Please include the title of the position you are applying for in the subject line: "Risk Officer and Quality Control."

Note: Only shortlisted candidates will be contacted.