



Customer Support Representative

We are hiring highly motivated and detail-oriented Customer Support Representatives to join our dynamic team for operational services in the travel industry.

Main responsibilities:

- Provide exceptional service through managing individual and group bookings
- Registration and management of customers
- Close communication with customers
- Managing payments and invoices
- Participation in development and innovation

Qualifications:

- Excellent written and verbal communication skills in English
- General computer skills
- Previous working experience in a hotel or travel agency will be considered an advantage
- Excellent customer service and good interpersonal skills
- Knowledge of hotel systems or GDS systems is a plus

What we offer:

- Competitive salary
- Shift work
- Private healthcare insurance
- A fun work environment where many strong personalities thrive
- Possibility for personal and professional growth

If this sounds like something you would like to be a part of, then we would love to hear from you! Send your CV to **kristina@godo.is**