

## **Operations Manager**

**Location: Macedonia**

**Company: Possible Services**

**Industry: Hospitality Staffing**

**Employment Type: Full-time**

### **About the Role:**

Possible Services is an international hospitality staffing company supporting hotels across Europe.

We are seeking an experienced Operations Manager to oversee daily operations in Macedonia and ensure high service quality, efficient staff coordination, and strong client relationships.

### **Key Responsibilities:**

- Manage daily operations and staffing activities
- Coordinate staff scheduling, deployment, and replacements
- Act as main contact for hotel partners
- Supervise field teams and ensure service quality
- Prepare operational reports and documentation

### **Requirements:**

- 3–5 years of experience in operations or hospitality staffing
- Experience working with hotels or service companies- Optional
- Strong leadership and organizational skills
- Fluent Macedonian or Albanian
- Good communication skills in English
- Ability to manage multiple locations
- Additional languages (Turkish or others) are an advantage

### **What We Offer:**

- Net salary: 800 – 1,000 EUR (depending on experience)
- Performance-based bonus
- Company car
- Fuel covered for business travel
- Company mobile phone and SIM card
- Hybrid working model
- Office in the center of Skopje

### **How to Apply**

Please send your CV to:

[info@possible-services.com](mailto:info@possible-services.com)

Subject: Application – Operations Manager (Macedonia)