

Operations Manager

Location: Macedonia

Company: Possible Services

Industry: Hospitality Staffing

Employment Type: Full-time

About the Role:

Possible Services is an international hospitality staffing company supporting hotels across Europe.

We are seeking an experienced Operations Manager to oversee daily operations in Macedonia and ensure high service quality, efficient staff coordination, and strong client relationships.

Key Responsibilities:

Manage daily operations and staffing activities

Coordinate staff scheduling, deployment, and replacements

Act as main contact for hotel partners

Supervise field teams and ensure service quality

Prepare operational reports and documentation

Requirements:

3–5 years of experience in operations or hospitality staffing

Experience working with hotels or service companies- Optional

Strong leadership and organizational skills

Fluent Macedonian or Albanian

Good communication skills in English

Ability to manage multiple locations

Additional languages (Turkish or others) are an advantage

What We Offer:

Net salary: 800 – 1,000 EUR (depending on experience)

Performance-based bonus

Company car

Fuel covered for business travel

Company mobile phone and SIM card

Hybrid working model

Office in the center of Skopje

How to Apply

Please send your CV to:

info@possible-services.com

Subject: Application – Operations Manager (Macedonia)